

## Suzie Lobdell

This Pulaski Academy and Central School alumna is helping lead the way in air purification during this unprecedented time.

Suzie Lobdell, a 2012 graduate, works as Assistant Vice President of Customer Experience for HealthWay Family of Brands.

“I’m personally responsible for building and managing customer relationships, handling conflict resolution and maintaining an excellent customer experience across the board,” said Lobdell. “During the pandemic, it’s been important to have transparency and good communication with our customers to set the right expectations.”

Lobdell said she thinks people should take this time as an opportunity and not a setback.

“There are so many things you can improve or work on during this time whether it be your work, your family, your personal self-care and self-love,” said Lobdell. “It’s a great time to focus on the things we’ve been putting off or avoiding.”

